

# Olivia Bergman

---

☎ +1 (617) 233-3909 ✉ olivia.kristina.bergman@gmail.com 🌐 oliviabergman.com

<b>EXPERIENCE</b>	<i>Project Manager, Researcher</i> 2018–2021 <b>Commonwealth Bank of Australia</b> Designed, deployed and evaluated a new technology platform to connect low-income people with government benefits. Led large-scale A/B tests showing highest CTR in bank history, large increases in trust, \$0.5 billion value-add for 8 million customers
	<i>Consultant</i> Fall 2021 <b>Nightingale Open Science</b> Helped launch a cloud platform housing massive medical imaging data for social good
	<i>Volunteer Coordinator</i> Spring 2021 <b>Expanded Child Tax Credit</b> Led a group of expert volunteers producing hands-on technical assistance, for use by White House, Treasury, and IRS, to improve delivery of the advanced child tax credit
	<i>Lead Researcher</i> 2017–2021 <b>Harvard STAR Lab</b> Implemented large-scale randomized trials with corporate and government partners
	<i>Behavioral Design Team</i> Spring 2018 <b>ideas42</b> Applied behavioral economics to drive minority recruitment to the NYC Fire Dept.
<b>EDUCATION</b>	<b>University of Chicago Booth School of Business</b> , Chicago, IL <i>Postdoctoral Fellowship</i> , Behavioral Economics and Public Policy 2020–2021 Faculty Advisor: Richard Thaler
	<b>Massachusetts Institute of Technology</b> , Cambridge, MA <i>Ph.D.</i> Political Science 2014–2020 <i>Experimental Evidence on the Everyday Politics of the Social Contract</i> Committee: Kathleen Thelen, Devin Caughey, Peter Hall
	<b>Wellesley College</b> , Wellesley, MA <i>B.A.</i> Peace & Justice Studies, <i>B.A.</i> Spanish, <i>Minor</i> Psychology 2008–2012 <i>Summa Cum Laude</i> , top 1% of graduates
<b>TEACHING</b>	<i>Executive Education Instructor</i> 2021 <b>Commonwealth Bank of Australia</b> , Created and taught ‘Foundations and Practical Applications of Behavioral Economics’ to bank executives, data scientists
	<i>Teaching Assistant</i> Summer 2017 <b>J-PAL MIT</b> , Executive Education Course on Evaluating Social Programs Taught randomized evaluation to policymakers and practitioners in the US
	<i>Teaching Assistant</i> Spring 2017 <b>MIT</b> , European Politics (undergraduate), Professor Kathleen Thelen Teaching evaluations: 6.8/7 (18 students, detailed comments available)

## Olivia Bergman

---

### AWARDS & GRANTS

- Dean's Predoctoral Fellowship in Public Policy & Management  
University of California Berkeley, School of Public Health, 2018–2019
- Harvard University Krupp Foundation Fellowship, Minda de Gunzburg  
Center for European Studies (\$31,930), 2017–2018
- Prince Bertil's Prize, Sweden-America Foundation, 2017
- Sweden-America Foundation, Dissertation Grant (\$10,000), 2017–2018
- MIT Political Science Department Full Fellowship, 2014–2020
- Alice Freeman Palmer Research Fellowship (\$30,000), 2014
- Raised \$5,000 for Horizons Homeless Children, Boston Marathon (3:41), 2013
- Durant Scholar, awarded to top 1% of graduates, Wellesley College, 2012
- Justina Ruiz de Conde Prize for Outstanding Studies, Wellesley College, 2012
- Davis Merit Scholarship (\$240,000), undergraduate studies, 2008–2012
- International Rescue Committee Research Grant (\$5,000), 2011
- National Undergraduate Research Nominee, Forum on Education Abroad, 2011
- Elected into the National Collegiate Hispanic Honors Society, 2012
- Top 1% of International Baccalaureate graduates worldwide, 2007
- United World College Scholarship (\$60,000), 2005–2007

### SKILLS

*Languages:* Swedish (native), English (fluent), Spanish (professional proficiency)

*Software:* R, L<sup>A</sup>T<sub>E</sub>X, Qualtrics

*Leisure:* Novice surfer, marathons twice a year, always looking for better pastries