# Olivia Bergman

☎ +1 (617) 233-3909 ✉ olivia.kristina.bergman@gmail.com ✪ oliviabergman.com

**EXPERIENCE**

*Behavioral Economist* 2022–current
**Propel, Inc.**
Working with data at the intersection of policy and product innovation to build modern, respectful, effective technology that helps low-income Americans improve their financial health.

*Project Manager, Researcher* 2018–2021
**Commonwealth Bank of Australia**
Designed, deployed and evaluated a new technology platform to connect low-income people with government benefits. Led large-scale A/B tests showing highest CTR in bank history, large increases in trust, $0.5 billion value-add for 8 million customers

*Consultant* Fall 2021
**Nightingale Open Science**
Helped launch a cloud platform housing massive medical imaging data for social good

*Volunteer Coordinator* Spring 2021
**Expanded Child Tax Credit**
Led a group of expert volunteers producing hands-on technical assistance, for use by White House, Treasury, and IRS, to improve delivery of the advanced child tax credit

*Lead Researcher* 2017–2021
**Harvard STAR Lab**
Implemented large-scale randomized trials with corporate and government partners

*Behavioral Design Team* Spring 2018
**ideas42**
Applied behavioral economics to drive minority recruitment to the NYC Fire Dept.

**EDUCATION**

**University of Chicago Booth School of Business**, Chicago, IL
*Postdoctoral Fellowship*, Behavioral Economics and Public Policy 2020–2021
Faculty Advisor: Richard Thaler

**Massachusetts Institute of Technology**, Cambridge, MA
*Ph.D.* Political Science 2014–2020
*Experimental Evidence on the Everyday Politics of the Social Contract*
Committee: Kathleen Thelen, Devin Caughey, Peter Hall

**Wellesley College**, Wellesley, MA
*B.A.* Peace & Justice Studies, *B.A.* Spanish, *Minor* Psychology 2008–2012
*Summa Cum Laude, top 1% of graduates*

**TEACHING**

*Executive Education Instructor* 2021
**Commonwealth Bank of Australia**, Created and taught 'Foundations and Practical Applications of Behavioral Economics' to bank executives, data scientists

*Teaching Assistant* Summer 2017
**J-PAL MIT**, Executive Education Course on Evaluating Social Programs

Taught randomized evaluation to policymakers and practitioners in the US

*Teaching Assistant*                                                    Spring 2017
**MIT**, European Politics (undergraduate), Professor Kathleen Thelen
Teaching evaluations: 6.8/7 (18 students, detailed comments available)

# Olivia Bergman

---

**AWARDS &**
**GRANTS**

- Dean's Predoctoral Fellowship in Public Policy & Management
  University of California Berkeley, School of Public Health, 2018–2019

- Harvard University Krupp Foundation Fellowship, Minda de Gunzburg
  Center for European Studies ($31,930), 2017–2018

- Prince Bertil's Prize, Sweden-America Foundation, 2017

- Sweden-America Foundation, Dissertation Grant ($10,000), 2017–2018

- MIT Political Science Department Full Fellowship, 2014–2020

- Alice Freeman Palmer Research Fellowship ($30,000), 2014

- Raised $5,000 for Horizons Homeless Children, Boston Marathon (3:41), 2013

- Durant Scholar, awarded to top 1% of graduates, Wellesley College, 2012

- Justina Ruiz de Conde Prize for Outstanding Studies, Wellesley College, 2012

- Davis Merit Scholarship ($240,000), undergraduate studies, 2008–2012

- International Rescue Committee Research Grant ($5,000), 2011

- National Undergraduate Research Nominee, Forum on Education Abroad, 2011

- Elected into the National Collegiate Hispanic Honors Society, 2012

- Top 1% of International Baccalaureate graduates worldwide, 2007

- United World College Scholarship ($60,000), 2005–2007

**SKILLS**

*Languages:* Swedish (native), English (fluent), Spanish (professional proficiency)
*Software:* R, LaTeX, Qualtrics
*Leisure:* Novice surfer, marathons twice a year, always looking for better pastries